

# Reseller Deletion and Renewal Information

## Deletion Procedure:

The customer can ask for a domain to be immediately denoted, by submitting a Delete order command. The Delete order must be submitted prior to when the Expire Threshold period starts (as defined in the TLD-Kit). After completion, the domain will go into state Pending Delete and can only be re-activated by following the Restore Procedure. The standard fee for deleting the domain is 0.-€

## Auto-renewal Procedure:

All domain names registered through Ascio will automatically be renewed before expiry. Ascio creates this order type on behalf of customers and renews the domain towards the Registry if the domain has status ACTIVE. If an Expiry Order has been submitted prior to the expiry date and prior to when the threshold period starts (as defined in the TLD-Kit) the domain will not be Auto-renewed. The Auto-renewal period is 1 year per default. If the customer wants to expand the renewal period, he must submit a specific renewal order stating the number of years. Total registration period must not be more than 10 years. Should a domain name currently have 1 year registration; renewal must not be more than 9 years. The standard fee for a 1 year Auto-renewal is between 15 – 19.-€

## Restore Procedure:

The Restore Procedure allows customers to re-activate a deleted domain name and have their domain name resolve again. After the domain has expired or been deleted, the customer has 30 days to renew the domain without incurring a restoration fee. From 31days to 64days after deletion or expiry date, the customer can restore the domain by submitting a Restore Order. After 64days, the domain will be deleted at the registry and the domain name is given free for registration. The standard fee for restoring a domain name is 86.-€

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